

FOR A BETTER TOMORROW

This Sustainability Statement covers our
Group's business operations in Malaysia for
the financial year ended 30 November 2018
and has been prepared in accordance with
the guidelines set out in the Main Market
Listing Requirements in relation to the
Sustainability Statement in Annual Report of
Listed Issuers ("Guidelines") issued by Bursa
Malaysia Securities Berhad.









*ENVIRONMENT

*WORKFORCE

OUR COMMITMENT TO SUSTAINABLE DEVELOPMENT

Our Vision 2040 is "To Enrich Wellbeing For The Community". From our humble beginning in manufacturing metal rollforming products (in which metal is highly recyclable) to the processing of energy efficient safety glass products (contributing to green building), sustainable development has been integral to our business framework as we expand our presence regionwide and work towards a sustainable future.

As we have grown to become one of the leading metal rollforming and safety glass processing manufacturers in Malaysia and Thailand, we have woven the concept of sustainable development into the fabric of our Group. By ensuring sustainable progress throughout our Group, we are providing the momentum for our businesses to strengthen operational efficiencies and deliver long-term growth.

SUSTAINABILITY GOVERNANCE

Our sustainability framework is led from the top and the responsibilities played by each level of our organisation are shown in the following table:











BOARD OF DIRECTORS

MANAGEMENT

OPERATING DIVISIONS

| Ensure business strategy considers sustainability | Approves sustainability targets and disclosures | Supports strategy implementation |
|---|--|---|
| Approves sustainability strategy | Develop sustainability strategy and recommend revision to the Board of Directors | Ensures processes and controls are in place within its departments/ functions |
| | Oversee implementation of sustainability strategy | Reports on performance of processes and controls |
| | Evaluate overall sustainability risks and opportunities | Reports management targets |
| | Oversees departments/functions in ensuring robustness of system of sustainability management | Develops plan and timeline for disclosure |
| | Considers input of all departments/ functions in sustainability processes | |



- SUSTAINABILITY STATEMENT -

STAKEHOLDER ENGAGEMENT

Proactive stakeholder engagement ensures our business activities are viable, strategic and relevant. We engage with a diverse group of stakeholders as shown in the following table:

| STAKEHOLDERS | KEY FOCUS AREA | METHOD AND FREQUENCY |
|---|---|---|
| Shareholders | ProfitabilityDividendShareholders' value/responsibility | Annual General MeetingsCompany websiteAnnual ReportsPress release |
| Clients/Customers, Suppliers and Industry Partners | Product and service quality Timely delivery of products/ projects Payment terms and timeliness Product innovation | Customer satisfaction survey and supplier evaluation form Customer service platforms including phone calls and emails Face-to-face meeting Events and site visits |
| Regulators and Government Authorities | Compliance with laws and regulations Certifications/awards Industry best practices and updates | Compliance and certification exercises Periodic site visits and audits Company representation at initiatives/technical working groups Briefings and trainings |
| Employees | Business performance and direction Career development Learning and development Employee welfare and benefits Employee wellness Health and safety | Regular communications via email circulation Annual performance appraisal Forums, trainings and workshops Sports clubs i.e. Y2K and Ajiya One Club Employee events including festive celebrations and annual dinner |
| Local Community, Industry Associations, Academia and Non-Governmental Organisations ("NGOs") | Company reputation and branding Corporate social responsibility Best management practices and industry-related research Partnerships | Community outreach and development programmes Public events e.g. forums and symposiums Annual Report Educational site visits Briefings and trainings |



MATERIALITY ASSESSMENT

We carried out materiality assessment to identify and prioritise the economic, environment and social topics to drive our sustainability development. We adopted the following process for our material assessment:

| Identification | We identified material sustainability issues across our Group by convening the response from internal and external sources which were categorised into 12 distinctive themes as shown in the Materiality Matrix: | |
|----------------|--|--|
| | Internal: Board of Directors, key senior management, head of departments and employees. | |
| | External: Clients/customers, suppliers, industry partners, regulators and government authorities, local communities, industry associations, academia as well as NGOs. | |
| Prioritisation | When prioritising material sustainability issues, we take the following into account: | |
| | Perspectives and interests of internal and external stakeholders; Factors that may affect our financial stability and economic growth; and Significance of the economic, environmental and social impact. | |
| Internal Scope | The scope of materiality covers our Group's business operations in metal roll-forming and safety glass processing in Malaysia for the financial year ended 30 November 2018. We do not cover our Group's business operations in Thailand as the financial contribution from such business operations are not material. | |
| Review | Govern by the Board of Directors, the Management Team reviews and oversees the planning and implementation of sustainability practices in a continuous and systematic manner. | |
| | Given that this is the Company's first sustainability statement, focus has been placed on establishing the necessary framework. Moving forward, the Company will improve its implementation and monitoring process on sustainability initiatives. | |



- SUSTAINABILITY STATEMENT -

MATERIAL SUSTAINABILITY TOPICS

| Topic | Description |
|-------------------------------|--|
| Corporate Governance | System of rules, practices and processes where the Group is directed and controlled Involves balancing the interests of the Company's stakeholders, such as shareholders, management, customers, suppliers, financiers, government and the community |
| Anti-Corruption | Promote transparency and guard against various forms of corruption including but not limited to offering or accepting a bribe in money or in kind, conflict of interest, fraud and money laundering Maintaining integrity, good reputation and ethical practices with respect to anti-corruption |
| IBS | Involves the usage of IBS for construction whereby its components are manufactured in a controlled environment, either at site or off site, placed and assembled into construction works Promoting modern method of construction to increase productivity and quality at construction sites, align with CIDB's initiatives |
| Green Building | Involves practice of creating structures and using processes that are environmentally responsible and resource-efficient throughout a building's life-cycle from siting to design, construction, operation, maintenance, renovation and deconstruction Creating products/services which reduce energy wastage and a building's operating costs, improve occupant productivity and quality of life as well as minimise strain on local environment and carbon emission |
| Quality Products/ Services | Providing products/services which meet customers satisfaction or exceed customers expectations Produce and manufacture according to specifications that are appropriate to the price Minimise wastage and reduce cost Maintain reputation, retain customers and create differentiation |
| Energy and Water | Involves conservation of energy and water to reduce wastage and operating costs, conserve natural resources as well as minimise carbon emission |

Annual Report 2018

- SUSTAINABILITY STATEMENT -

Community Initiatives



- Part of corporate social responsibility where it involves the activities and actions in ways that enhance the community wellbeing
- Philanthropy and volunteer efforts
- Benefit society while boosting the Group's branding
- Boost morale and help both employers and employees feel more connected with the community around them

Employee Wellbeing



- Increase staff morale, retention and productivity as well as achieve better performance
- Foster better relationships between staff and management
- Increase open communications
- Diversity and healthy workplace competition

Digital Transformation



- Transformation of business and organisational activities, processes, competencies and models to fully leverage the changes and opportunities of a mix of digital technologies and their accelerating impact across society in a strategic and prioritised way, with present and future shifts in mind
- Be more agile, people-oriented, innovative, customer-centric, streamlined, efficient and able to induce/leverage opportunities to tap into new information- and service-driven revenues
- Continuous optimisation across processes, divisions and the business ecosystem of a hyper-connected age

Safety

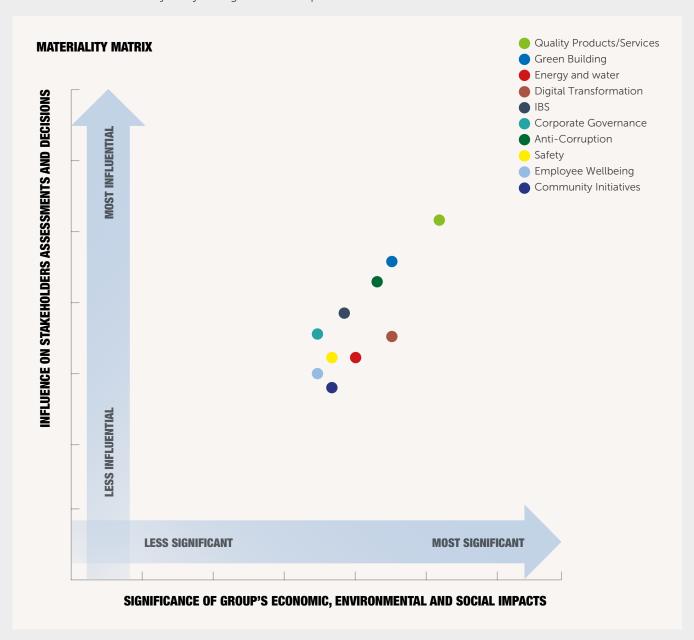


- Securing safety and health of people at work
- Fostering a safe and healthy work environment
- Preventing harm from incidental hazards, arising in workplace
- Development of a positive social climate and smooth operation that would enhance work productivity



MATERIALITY MATRIX

The concept of materiality establishes the foundation of our sustainability actions and reporting. The matrix below presents the results of our materiality study. This guides us to report in line with the interests and needs of our stakeholders.



From the matrix above, we aspire to demonstrate our commitment to sustainability in the following areas:

- (a) Marketplace;
- (b) Environment;
- (c) Community; and
- (d) Workplace



- SUSTAINABILITY STATEMENT -



MARKETPLACE

We have established effective standard operating policies and procedures, defined levels of authority and guidelines in our business operations to ensure compliance with internal controls, laws and regulations.



KEY MESSAGES

- Corporate Governance and Compliance
- Anti-Corruption and Anti-Bribery
- Contributing to the Industry
- Advancing IBS and Energy Efficient Building Solutions through Collaborations
- Commitment to Quality to Ensure Customer Satisfaction



CORPORATE GOVERNANCE AND COMPLIANCE

We are guided by the Malaysian Code on Corporate Governance 2017 in ensuring the principles and best practices of good corporate governance is applied throughout our Group. Details of our corporate governance framework and practices are elaborated in the Corporate Governance Overview Statement of the Annual Report 2018 and the Corporate Governance Report 2018.

We have established effective standard operating policies and procedures, defined levels of authority and guidelines in our business operations to ensure compliance with internal controls, laws and regulations. These policies, procedures and guidelines are subjected to regular reviews and improvements; and have been communicated to all employees.

Annual Report 2018

- SUSTAINABILITY STATEMENT -



WE HAVE PARTICIPATED AN **EN-BLOC SIGNING CEREMONY OF** THE MALAYSIAN ANTI-CORRUPTION COMMISSION ("MACC") CORRUPTION FREE PLEDGE **ON 2 JULY 2018 ORGANISED BY** THE FEDERATION OF MALAYSIAN **MANUFACTURERS** ("FMM").

ANTI-CORRUPTION AND ANTI-BRIBERY

We are committed to creating a corporate culture to operate our businesses in an ethical manner while upholding the highest standards of professionalism.

As part of our continuous commitment towards creating a business environment built on transparency, integrity and free corruption, we have participated an en-bloc signing ceremony of the Malaysian Anti-Corruption Commission ("MACC") Corruption Free Pledge on 2 July 2018 organised by the Federation of Malaysian Manufacturers ("FMM").

This Corruption Free Pledge is a voluntary pledge to hold organisation and its leadership as well as each of its members accountable and responsible for carrying out their duties and to deter them from engaging in any corrupt misconduct throughout their tenure.

CONTRIBUTING TO THE INDUSTRY

We actively participate in industrial association activities to learn, develop and contribute towards best practices for the industries where we are involved in.

Below is a list of associations where our Group's business divisions are members and/or active partners:

Association

Malaysia Green Building Confederation ("MGBC")

Malaysian Iron and Steel Industry Federation ("MISIF")

Malaysia Steel and Metal Distributors' Association ("MSMDA")

Building Materials Distributors Association of Malaysia ("BMDAM")

Malaysian Fire Protection Association ("MFPA")

Federation of Malaysian Manufacturer ("FMM")

Safety Glass Processors Association of Malaysia ("SGPAM")



ADVANCING IBS AND ENERGY EFFICIENT BUILDING SOLUTIONS THROUGH COLLABORATIONS

We work closely with various government bodies/agencies including but not limited to Construction Industry Development Board ("CIDB") and Jabatan Kerja Raya ("JKR") to drive the transformation of the construction industry in Malaysia especially on the adoption of IBS and energy efficient building solutions.

Our representatives are often part of the working groups to advance sustainability rating tools and industry standards in areas of IBS and energy efficiency in buildings to promote sustainable green building solutions among construction industry players in Malaysia.

Today, we are a ready supplier of components and integrated IBS, certified by CIDB. We are also granted by JKR as official system provider for pre-fabricated cold formed steel roof trusses in Malaysia. In addition, we are recognised by CIDB as "Pusat Latihan Bertauliah IBS" for lightweight steel framing system.

As a "Pusat Latihan Bertauliah IBS", we leveraged the potential of the workforce among the youth in order to reduce dependency on foreign workers, while at the same time enhancing the skills levels of construction workers by organising workshops and trainings for contractors and

students from polytechnics and universities to enhance their skill levels in lightweight steel framing system. Such activities are aligned with the vision of CIDB to produce more competent labour force that can be qualitative, productive and efficient at construction works.

COMMITMENT TO QUALITY TO ENSURE CUSTOMER SATISFACTION

We believe quality is key to ensuring customer satisfaction. Our metal rollforming and safety glass products are manufactured under stringent quality management system and we have registered to obtain "Perakuan Permatuhan Standard" for products required under the CIDB Act 520.

Our Metal Division had been accredited by SIRIM the MS ISO 9002:1994 since 1996, updated to ISO 9001:2008 in 2009 and continued our quality commitment with the latest ISO 9001:2015 in 2017. In addition, our Metal Division has registered to obtain "Perakuan Permatuhan Standard" in 2018 for Self-supporting Steel Roofing.

Meanwhile, our Glass Division obtained BS EN ISO 9002:1994 accreditation in 1998, updated to ISO 9001:2000 in 2002, and ISO 9001:2008 in 2010. In 2016, we obtained Product Certification Licence for Tempered Safety Glass and Laminated Safety Glass in Building fully complying with MS1498:2011. In addition, our Glass Division has obtained "Perakuan Permatuhan Standard" in 2016 for Tempered Safety Glass and Laminated Safety Glass in Building.



WE WORK CLOSELY WITH VARIOUS GOVERNMENT **BODIES**/ **AGENCIES TO** DRIVE THE **TRANSFORMATION** OF THE CONSTRUCTION INDUSTRY IN MALAYSIA **ESPECIALLY ON** THE ADOPTION OF IBS AND **ENERGY EFFICIENT** BUILDING SOLUTIONS.





ENVIRONMENT

As one of the founders of Malaysia Green Building Confederation ("MGBC"), an organisation endorsed and supported by World Green Building Council ("WGBC"), we continue to spearhead the development of green building solutions for a sustainable built environment in Malaysia.



KEY MESSAGES

- Promoting Green Building Solutions
- Energy, Water and Waste Management



PROMOTING GREEN BUILDING SOLUTIONS

Over the years, we have been working tirelessly together with authorities and professionals to develop more sustainable buildings in Malaysia. As one of the founders of Malaysia Green Building Confederation ("MGBC"), an organisation endorsed and supported by World Green Building Council ("WGBC"), we continue to spearhead the development of green building solutions for a sustainable built environment in Malaysia.

Our metal-rollforming products are able to substitute timber-based building materials, which in turn reduce logging activities, whereas our energy efficient and high performance safety glass products play a part in facilitating energy conservation through reducing energy consumption for cooling, as well as minimising noise, heat and UV rays.

As a sustainable green building solutions provider, our representatives are often invited to give public speeches to educate and create awareness about sustainable green building solutions. The public speeches/events where our Group's representatives were invited during the year included:

| Speech/Event | Organiser |
|--|---|
| Lightweight Steel Framing System: A Sustainable Solution for Now and Future | The Institution of Engineers Malaysia |
| MU-IGBC 2018: Energizing Green Buildings | Malaysia Green Building Confederation |
| Modern Methods of Construction (7 th Annual Modular & Precast Construction) | Trueventus |
| IGEM-IUSGBC 2018: Towards Net Zero Energy Buildings | CIDB Malaysia and Malaysia Green Building Confederation |
| The Green Building Seminar 2018: Towards Sustainable Façade | Malaysia Green Building Confederation |



WE REMAIN
COMMITTED TO
PRESERVING THE
ENVIRONMENT BY
IMPLEMENTING
ENVIRONMENTALFRIENDLY
PRACTICES IN OUR
OPERATIONS.

ENERGY, WATER AND WASTE MANAGEMENT

We remain committed to preserving the environment by implementing environmental-friendly practices in our operations. We have taken conscious steps into improving our manufacturing processes and continuously worked towards reducing electricity and water consumption throughout the Group. We practice 5S activities throughout the Group and have scheduled audits for waste management.

In addition, one of our subsidiary, namely Asia Roofing Industries Sdn Bhd, has partnered with the Department of Environment Malaysia ("DOE") in 2017 for the purposes of carrying out the conversion of factory facilities to enable the phase-out of hydrochlorofluorocarbon ("HCFC") to contribute to the national HCFC consumption and phase-out targets for Malaysia. The duration of such exercise is about 2 years and it is being carried out in five (5) stages:

- (I) Implementation of work plan and plant re-layout;
- (II) Procurement of equipment and service;
- (III) Plant modifications;
- (IV) Installation and commissioning of procured equipment; and
- (V) Inspection by DOE and completion of HCFC phase-out.

As at 30 November 2018, we have completed the first 3 stages and currently carrying out Stage IV: installation and commission of the procured equipment for the above exercise.

At workplace, we encourage energy saving measures such as controlling the air conditioning temperature at reasonable level and turning off electrical appliances when no one is using. We practice recycling at our offices and reuse recycled papers whenever possible, to reduce paper usage.



WE PRACTICE
RECYCLING AT
OUR OFFICES AND
WE ENCOURAGE
ENERGY SAVING.





COMMUNITY

We care about giving back to the community. However, beyond pure philanthropy, we endeavour to deliver meaningful initiatives with lasting outcomes to a diverse group of beneficiaries.



KEY MESSAGES

- Caring for Communities
- Providing Greater Access to Education
- Promoting Sports and Wellbeing
- Hosting Factory Visits for Students and Industry Associations



CARING FOR COMMUNITIES

We care about giving back to the community. However, beyond pure philanthropy, we endeavour to deliver meaningful initiatives with lasting outcomes to a diverse group of beneficiaries.

During this financial year, we donated to various non-profit organisations including but not limited to Haemodialysis Centre, Resources & Education for Autistic Children, Tabung Thalassaemia Malaysia and Pertubuhan Membantu Pesakit Parah Miskin Malaysia to assist these organisations in their operating expenses and running of existing programmes.

PROVIDING GREATER ACCESS TO EDUCATION

We recognise that access to education is one of the key enablers in eradicating poverty. We aim to provide access to basic education and support the education needs of deserving students. As part of our commitment to empower and nurture these students, we have provided scholarships to them to further pursue their education at higher learning institutions.

- SUSTAINABILITY STATEMENT -

Apart from scholarships, we work along with higher learning institutions such as Politeknik Port Dickson and Politeknik Melaka to offer internship programmes for their students. These internship programmes aim to provide the students practical exposure to real-world corporate considerations related to the fields of civil engineering and IBS that would benefit them upon graduation.

In addition, we give recognition to the children of our employees for achieving outstanding results in their academics as a gesture of encouragement to promote the emphasis on education.

PROMOTING SPORTS AND WELLBEING

Emplovee wellbeing important has implications for productivity and work relationships. To encourage wellbeing among the employees, we have our own sport clubs such as Ajiya Football Club, Ajiya Cycling Team, Y2K Club, R-Life Club and One Ajiya Club to provide ways for employees to join together, promote team building and encourage healthy lifestyle. Our employees also participated in annual community sport events such as TARCian Run, TARCian Unity Golf and Dato' Theng Book Cup Malaysian Media Badminton Tournament.

HOSTING FACTORY VISITS FOR STUDENTS AND INDUSTRY ASSOCIATIONS

We organises educational visits for students from higher learning institutions and members from industry associations, introducing them technologies and innovations contributing to green buildings along with best practices on health, safety and environment, and thus inspiring them through practical exposure and knowledge.

In May 2018, we have organised a visit for CIDB Perlis and Persatuan Kontraktor Melayu Malaysia ("PKMM") to our metal rollforming and IBS manufacturing factory in Sungai Petani, Kedah, sharing our manufacturing process and advocating the use of IBS as part of the green building solution (better safety, more productive and higher quality construction works with minimal debris at site).

While in August 2018, we have arranged a visit for Persatuan Akitek Malaysia ("PAM") to our safety glass processing factory in Puchong, Selangor, sharing our manufacturing process and advocating the use of energy efficient and high performance safety glass as part of the green building solution (facilitating energy conservation through reducing energy consumption for cooling, as well as minimising noise, heat and UV rays).



WE ORGANISES
EDUCATIONAL
VISITS FOR
STUDENTS FROM
HIGHER LEARNING
INSTITUTIONS
AND MEMBERS
FROM INDUSTRY
ASSOCIATIONS.





Hosting Factory Visits for Students and Industry Associations





WORKPLACE

Our business success depends on our employees, who are our catalysts for excellence and innovation. We strive to provide our employees a safe and conducive work environment that allows for personal and professional growth.



KEY MESSAGES

- Workforce
- Effective Occupational Health and Safety Measures
- Embracing Innovation and Digital Transformation





WORKFORCE

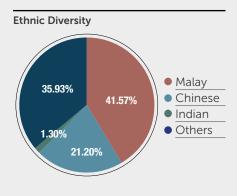
Our business success depends on our employees, who are our catalysts for excellence and innovation. We strive to provide our employees a safe and conducive work environment that allows for personal and professional growth. As at 30 November 2018, we have a staff strength of 1080 employees group-wide.

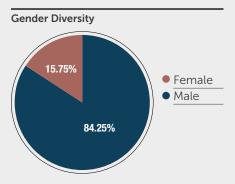
Diversity

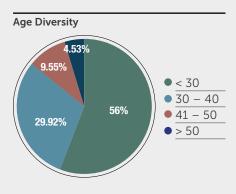
Our policies and initiatives such as recruitment, retention, training and development as well as corporate and social activities are all implemented in a manner that does not discriminate against ethnicity, gender, age, disability or status. We employ, appoint, promote, develop and reward our employees through the principles of meritocracy and fairness, achieved through the implementation of an annual appraisal system. We are committed to hiring and promoting people based on company-defined criteria.

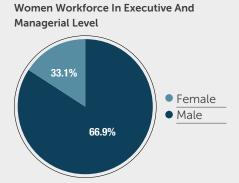


Below are the statistics showing the diversity in our Group's workforce as at 30 November 2018:









Talent Development and Succession Planning

We focus on attracting and retaining talent and then helping them to develop their skills to drive our Group's success. To this end, we are committed to bringing on board talent with the appropriate competencies as well as the relevant experience and qualifications. We provide continuous support by way of employee training and development and encourage them to take ownership of their personal growth. Other than serving the immediate needs of the Group, these efforts are helping us to establish a strong pool of talent and a pipeline of successors for the Group.

We have developed and implemented a competency framework across the Group to identify and outline specifically the required standards of knowledge, skills and behaviours required for successful job performance. The competency assessment serves to evaluate the competency levels of all employees as well as identify their competencies and skills gaps.

Learning and Continuous Improvement

We strive to develop a diverse pipeline of talents and give our employees opportunities to learn and grow, overcome challenges, take on new roles and adopt greater responsibilities. We know our current and prospective employees expect pathways to new opportunities that reward them for their performance value contributions. Offering our employees a challenging working environment that tests and builds their capabilities not only sets them up for success, it also makes our businesses stronger and more innovative.

For example, in July and October 2018, we have carried out several workshops for our top and middle management to train them on Theory of Inventive Problem Solving ("TRIZ"). TRIZ offers systematic innovation, where it is a toolkit to find ways of solving a problem, to find new concepts and routes for developing new products.

Our Ajiya CTRIZ team has participated the MyTRIZ Competition 2018 held on the last quarter of 2018 and won the first runner up. The competition was open to all including industry, academia and school. It was evaluated based on application of TRIZ tools to identify problem, originality and innovativeness of solution.

EFFECTIVE OCCUPATIONAL HEALTH AND SAFETY MEASURES

have been practicing strict compliance to all safety, health and environmental requirements in relation to the Occupational Safety and Health Act as well as Environmental Quality Act. Each work location has its own Occupational Safety and Health Committees. The committees are tasked to organise and carry out various safety awareness, improvements and legally required training and activities such as basic firefighting, first aid competency course, safe chemical handling, chemical spill, emergency response, safety campaigns, quarterly safety inspections and committee meetings, and annual location for fire drills. All scheduled waste are recorded and stored before being disposed/ recycled.

EMBRACING INNOVATION AND DIGITAL TRANSFORMATION

this fast-paced business environment, we need to constantly innovate to stay competitive. We embarked on the journey towards digital transformation through the setup of our own roadmap. Through this roadmap, we are currently undertaking several initiatives to enhance our digital capability in the key areas of enterprise architecture, cyber security, governance network infrastructure. We collaborate external consultants higher learning institutions to work on the projects under our digital transformation initiatives, combining the required expertise to work more effectively towards our digital transformation goals.